



HUMANIZING CRITICAL CARE

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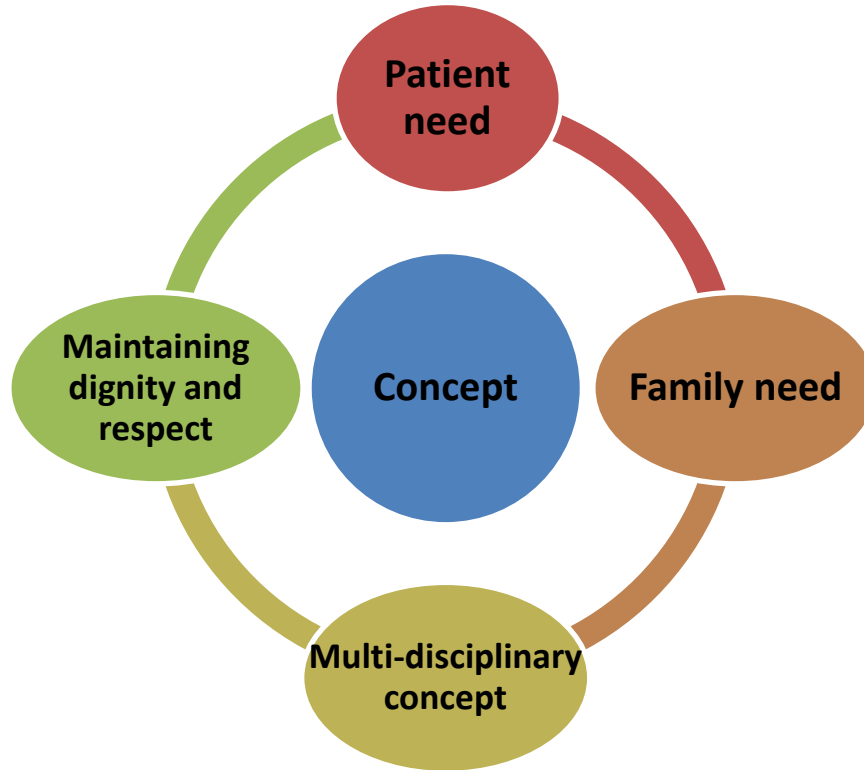
SUMMARY

INTRODUCTION

- **In the healthcare setting , humanizing means to put the patient / person in the centre in all the aspects to promote and protect health, cure diseases and provide an environment that ensures a healthy and harmonic life on all levels: physical, mental and spiritual.**
- **Also in the process of death, as a part of life.**
- **It also includes encouraging the healthcare professionals to do an excellent job for their patients by helping them face their challenges**



CONCEPTS OF HUMANIZING



MEETING THE PATIENTS NEED

Needs of hospitalized patients are:



NEEDS OF THE PATIENT



- Listening
- Understanding
- Involving

CONFIDENT



- Body Language
- Communicative pamphlets
- Time to respond

COMMUNICATION



- Adequate information
- Health Education

INFORMATION & EDUCATION



NEEDS OF THE PATIENT



- Holistic care

SELF CARE NEEDS



- Psychological and spiritual support

SUPPORT



- Being a voice of the patient

**PATIENT
ADVOCATE**



CHALLENGES FACED FOR MEETING THE NEEDS

Patient needs Challenges

Altered nurse patient ratio

Novice Nurse

Inadequate training

Nurses Challenges

Acute stress

Fear of transmitted the infection

Sickness



MEETING THE FAMILY NEEDS

Visitor restrictions during the COVID-19 pandemic limited in-person family meetings for hospitalized patients.

Family screening / Advice

Video Counseling

Face to Face Counseling

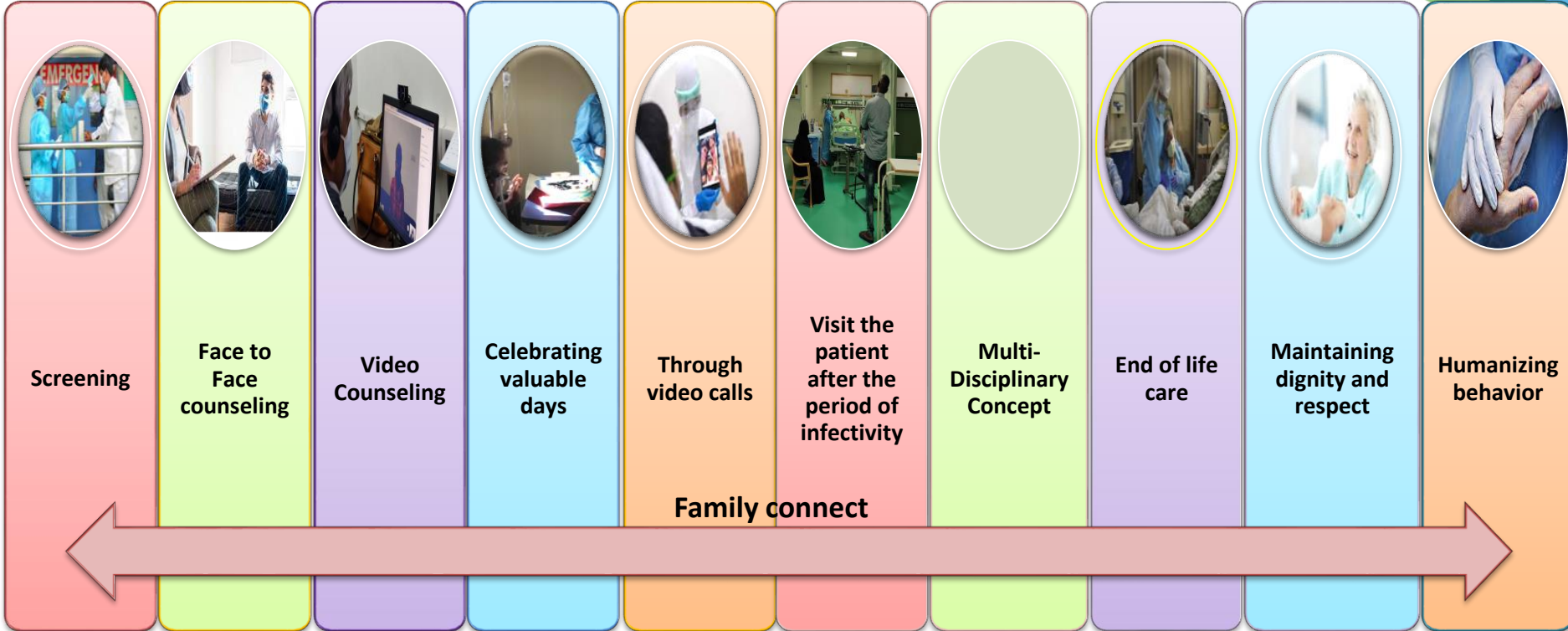
Celebrating patient's important day along with the family

Family connect

End of life care



MEETING THE FAMILY NEEDS



Thanks to COVID

**Learning
from each
other**

**The worth of
life**

**Be kind
Stay resilient**

**Everyone is
Precious!**

**To stay fit &
healthy**